



J&J IT PROIV services

Your business runs many applications, and getting the best out of these applications and the people using them is always a challenge. J&J IT Consultant Pty Ltd has recognized this problem and has developed a set of services specifically for customers with PROIV based applications that will help you improve the usability and reliability of your systems, as well as providing the system users with greater knowledge and better service.

J&J IT is one of the leading providers of PROIV services in Australia with 20 years of combined experience in the development, support, maintenance, and upgrade of PROIV. As a specialist organisation we focus on delivering these services as an outsourced service, allowing our customers to focus on their core business.

"You don't need to know everything about PROIV..... just know the people who do "

Development

J&J IT can assist with all phases of application development, using PROIV tools, starting with an initial business consultation to understand your business needs fully.

- Software enhancements from small through to large scale, encompassing one or more of the following skills: project management, design, programming, testing, documentation and implementation.
- PROIV version upgrade services, to give you access to the latest tools and technology.
- Database migration service, from a PRO-ISAM and/or C-ISAM database to an RDBMS such as Oracle, to improve the data integrity.

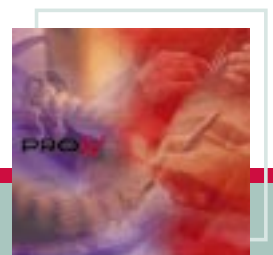
Support and maintenance

- First line support and maintenance in Australia, New Zealand and Hong Kong.
- PROIV technical expertise to assist with queries or performance issues.
- System administration or maintenance services to assist clients without an I.T. department or other in-house staff, achieve the best result from their system.
- System audits and report of findings, to ensure your system runs at its best.
- PROIV general consultancy service.

Training

J&J IT can offer PROIV training such as;

- Basic PROIV development course
- Advanced developer
- Database migration
- Advanced developer toolkit
- GUI utilisation of PROIV





Upgrades

You will be surprised to learn how much you can gain from upgrading to the latest version of PROIV. The latest version of PROIV offers a range of benefits that will greatly enhance your current applications. Some of the key features are:

Web enabled

PROIV now comes with an integrated web client. Access your applications via your corporate intranet or the Internet, rather than running desktop applications.

Improved reporting facilities

Reports can now be output in XML format, which can be read (imported) by a growing number of popular products such as Crystal Reports or Microsoft Office and BackOffice products, allowing greater report and inquiry facilities.

Migration from PRO-ISAM and C-ISAM file structure to RDBMS

Standardise your platforms and take advantage of the features of RDBMS databases.

Improved performance

Improved run time performance with memory mapped files, graphics and font caching.

Operating system platform change over

Reduce internal support cost by standardising the operating system platforms in your organisation.

Our methodology

Because no two projects are the same, J&J IT understands the importance of consulting closely with you to ensure we are able to meet your expectations. J&J IT has developed a standard methodology that consists of the following components:

1. System audit
2. Analysis and Design
3. Development of user requirements and functional specifications
4. Budget Analysis
5. Project planning and control
6. Application development
7. QA and User Acceptance Testing
8. Installation and Implementation
9. Development and Delivery of User Documentation
10. On-site user training
11. Post implementation customer support

Contact: To learn more about what we can do for your organisation, and a chance to see how you can improve your systems, please contact us on: Tel: (613) 9564 5055 Fax: (613) 9564 5099 e-mail: info@jjitconsultant.com.au or visit our web site on: www.jjitconsultant.com.au

Accreditations:

J&J IT Consultant Pty Ltd is a fully accredited and authorised business partner of PROIV software.